

Server

Restaurant Servers are responsible for providing exceptional customer service, take orders and deliver food. They are expected to be knowledgeable in the food and beverage items, be able to answer questions regarding the menu and suggestively sell items based off the customer's wants and needs. They are expected to be attentive to our customers needs, making them feel welcome. They must be able to identify verbal and non-verbal cues from customers. The ideal candidate will have a friendly, outgoing disposition and previous experience working as a server in a fast paced environment.

Responsibilities:

- Provide exceptional customer service, take orders, and deliver food.
- Be knowledgeable in food and beverage offerings, recipes, and daily specials. They must be able to answer questions and guide the customer by offering suggestions.
- Adhere to safety and sanitation guidelines as well as responsible alcohol serving
- Work in a team environment to ensure customers are receiving the highest quality service. Communicate with other departments within the restaurant, such as cooks, bussers, hosts.
- Process payments efficiently and correctly as well as other potential cash handling tasks
- Must be able to arrive to all scheduled shifts, on time and ready to work.
- Take orders, deliver food, pre-clear tables, refill drinks, and other duties directly related to assisting the customer.
- Daily cleaning tasks, stocking, food preparation
- Must have extensive wine, beer, and liquor knowledge as well as properly open and pour wine tableside.
- Adhere to company's grooming and attire guidelines.
- Adhere to all policies and procedures.

Qualifications:

- Previous serving experience required.
- Possess a valid California Food Handler Card which is ANSI approved
- Lifting, standing, walking and cleaning will be required
- Basic math skills
- Verbal and written communication
- Ability to resolve conflict and works well in a team environment as well as working under pressure
- Must be flexible and willing to work between 2-8 hours a day, based off business needs
- Weekend availability is required